SBGI Integrity Helpline

Online Privacy Notice

The Softbank Group International Integrity Helpline (the "**Helpline**") is provided by SoftBank Group International ("**SBGI**"). The Helpline's website is operated by Convercent Inc., established at 3858 Walnut Street, Suite #255, Denver, CO 80205 ("**Convercent**"), Softbank's independent service provider of the Helpline.

The Helpline is used for reporting concerns about issues or misconduct you perceive at SBGI. The scope of reportable concerns may be limited by the country where you are located. For instance, in certain E.U. countries you may only report on issues concerning accounting, internal accounting controls, auditing matters, bribery, banking and financial crimes and other criminal acts. The use of the Helpline is voluntary.

Please note that while you are encouraged to identify yourself when making reports to the Helpline, you are not obligated to do so.

Collection of Information

Softbank may collect the following information through the Helpline: your name, title and contact details; the name and other data about individuals that are named in your report; a description of the conduct at issue in your report including the date and location, as well as other pertinent information; and any questions you may have. Softbank may also collect information from others (such as your colleagues) during any subsequent investigation.

The information provided by you will be treated confidentially.

Softbank may use the information mentioned above because we have to either comply with a legal obligation imposed on Softbank or we have a legitimate interest to investigate the report that you submitted to us.

Processing Information and Access to Information

When you call into the Helpline, a representative from Convercent will answer your telephone call. Convercent does not capture the telephone number of any incoming calls so that your call-in information can remain anonymous. This representative will ask you for several items of information, document your input, and ask follow-up questions to clarify information. Please note that the representative is not able to answer any questions about ethics or policy and cannot advise you on any course of action.

After the initial report or inquiry is made, a detailed record is prepared and sent by Convercent directly to SBGI's Ethics and Compliance team. Depending on the nature of the matter, the Ethics and Compliance team may communicate the report and related documentation to appropriate personnel at SBGI who may need to be informed, such as representatives of Legal, Human Resources ("HR"), or Audit for further investigation and resolution. Where necessary, the Ethics and Compliance team may also need to notify members of HR or SBGI's leaders of any finding of violation for purposes of determining any disciplinary action and for transparency purposes. The information may also be shared with SBGI's external advisers (such as lawyers and/or auditors) and competent authorities (such as regulators and/or police).

Softbank aims to inform each person implicated in a report about the allegations against him or her within an appropriate time frame, but will seek not to disclose your identity. Implicated individuals will have the right to react to the information reported by you. Please note that the information you supply may result in decisions that affect employees of Softbank and other third parties involved in the relevant incident. We therefore ask you to provide only information that, to the best of your knowledge, is accurate. Knowingly providing inaccurate or misleading information may result in disciplinary actions or even civil or criminal liability. Also, where possible, any report should be limited to facts that are relevant to the report and the follow-up investigation.

Retaliation against any SBGI employee who seeks advice, raises a concern, or reports misconduct in good faith is strictly prohibited. If an individual retaliates against an employee who has truthfully and in good faith reported a violation, SBGI will take appropriate action — even if it later turns out that the employee was mistaken in reporting the matter originally. If you think that you, or another employee, have been retaliated against for raising a concern, you should contact the Ethics and Compliance team, or call the Helpline immediately.

Information Use, Retention, and Data Transfer

Softbank has contracted with Convercent to protect the confidentiality and security of your personal data, and Convercent is only permitted to use your personal data for the provision of the Helpline. Information we receive from Convercent and any personal information that you provide to us will be stored in a Softbank database with limited access.

Beyond Convercent, other transfers of personal data may take place to countries that have different data protection rules than are found in the country where you work, including to other SBGI affiliates or vendors, as required to investigate the report and administer the Helpline. Note that some of the non-EEA countries are recognized by the European Commission as providing an adequate level of protection according to EEA standards (the full list of these countries is available at https://ec.europa.eu/info/law/law-topic/data-protection/data-transfers-outside-eu/adequacy-protection-personal-data-non-eu-countries_en).

We have put in place adequate measures, such as standard contractual clauses adopted by the European Commission, to protect your data at all times. If you are based in the EEA, you may obtain a copy of these measures by contacting the Ethics and Compliance Team.

Information relating to a report made via the Helpline will be archived or deleted based on the following criteria: when the investigation has been closed and no further action is needed; when the time period for any relevant litigation has lapsed; and when our obligations for record keeping relating to investigations have lapsed.

Questions & Complaints

If you would like to request to access, correct, update, suppress, restrict or delete personal data, or object to the processing of personal data, or if you otherwise have any questions or concerns, you may contact us at integrity@softbank.com. We will respond to your request consistent with applicable law.

Additional information for the EEA purposes

You can lodge a complaint with a supervisory authority competent for your country or region; a list is available at: https://edpb.europa.eu/about-edpb/board/members_en.